

DVD CAM Software Support Center

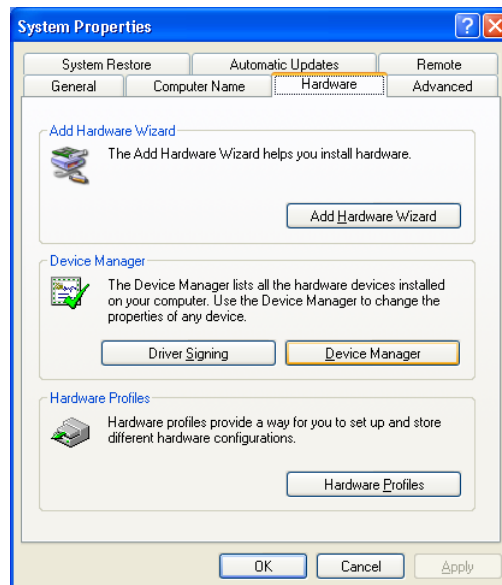
DZ-MV350/380 Software Tutorials

How to Remove USB and UDF Drivers

Removing the USB Device Driver

Windows XP

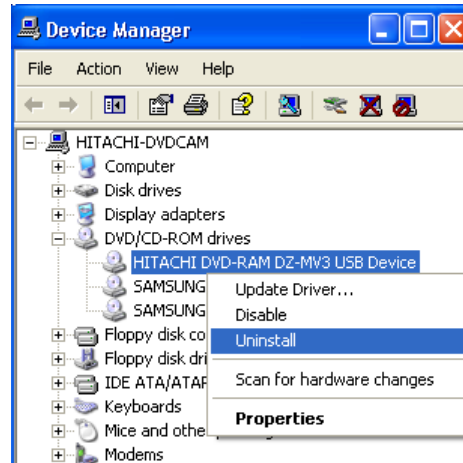
1. Set the DVDCAM power switch for **Video**, and connect the DVDCAM to PC using the PC connection cable.
2. In **Control Panel**, double-click **System**.
3. Click the **Hardware** tab, and then click the **Device Manager** button.



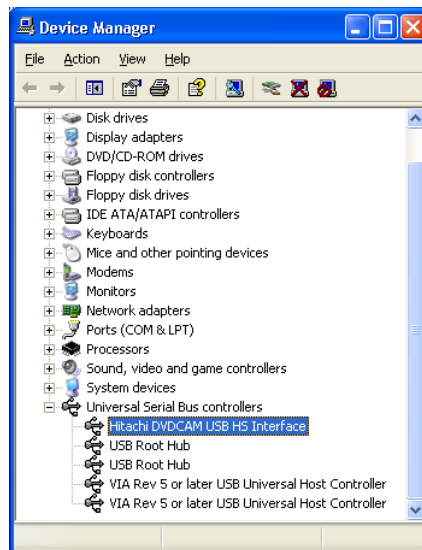
4. Double-click the **DVD/CD-ROM** drives.



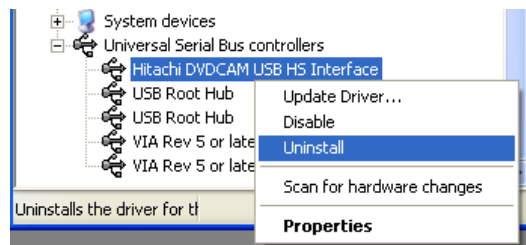
5. Right-click **HITACHI DVD-RAM DZ-MV3 USB Device**, and then click **Uninstall**.



6. Double-click **Universal Serial Bus controllers**.



7. Right-click **Hitachi DVDCAM USB HS Interface**, and then click **Uninstall**. If **Hitachi DVDCAM USB HS Interface** does not exit, proceed to Step 8.

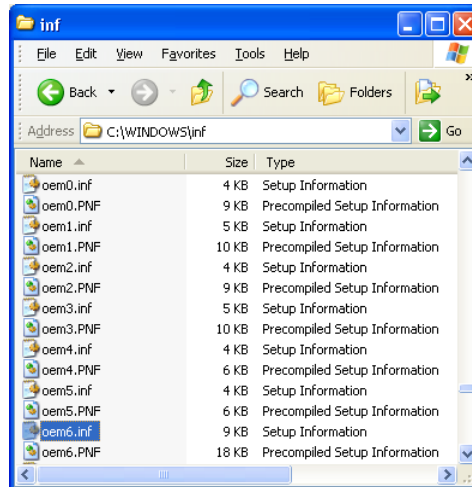


8. Close the **Device Manager**. When a message of Windows restart is prompted, click **No**.
9. Open the **INF** folder under the **WINDOWS** folder in the **C** drive.
Note: If the INF folder is not found, follow the instructions in “**How to Show Hidden Files and Folders**” below and retry it.

- Open **oem[number].inf** files from the file name ending with the largest number using Notepad, find and delete the file that includes the following description in the second and third lines.

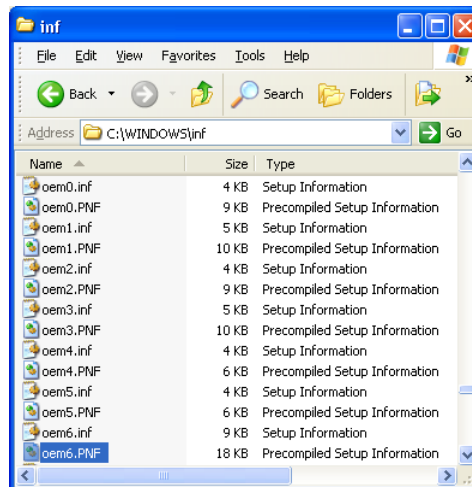
Note: If you cannot see the file extension “.inf”, follow the instructions in the “**How to Show File Extensions**” below to show.

Line 2	; Hitachi DVDCAM USB Driver Installation File
Line 3	; Support OS : Windows® 2000 Professional and Windows® XP



- Delete the **oem[number].PNF** file of which name includes the same number included in the deleted INF file in Step 10.

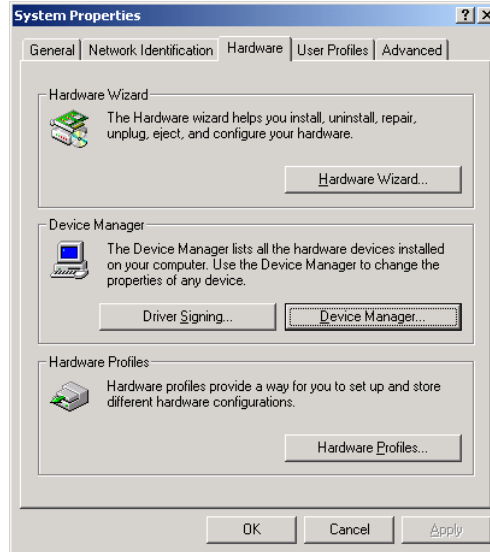
Note: If you cannot see the file extension “.PNF”, follow the instructions in the “**How to Show File Extensions**” below to show.



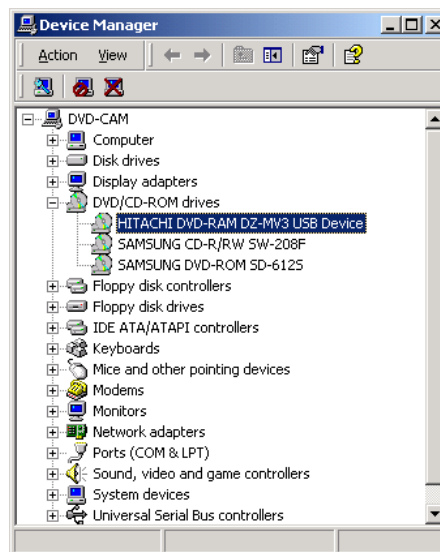
- Disconnect the DVDCAM from PC and restart Windows.

Windows 2000

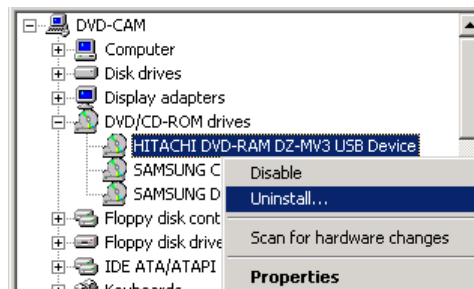
1. Set the DVDCAM power switch for **Video**, and connect the DVDCAM to PC using a PC connection cable.
2. In **Control Panel**, double-click **System**.
3. Click the **Hardware** tab, and then click the **Device Manager** button.



4. Double-click the **DVD/CD-ROM** drives.



5. Right-click **HITACHI DVD-RAM DZ-MV3**, and then click **Uninstall**.



6. Double-click **Disk drives**.
7. Right-click **HITACHI DVD-RAM DZ-MV3 USB Device**, and then click **Uninstall**. If **HITACHI DVD-RAM DZ-MV3 USB Device** does not exit, proceed to Step 8.
8. Double-click **Universal Serial Bus controllers**.
9. Right-click **Hitachi DVDCAM USB HS Interface**, and then click **Uninstall**. If **Hitachi DVDCAM USB HS Interface** does not exit, proceed to Step 10



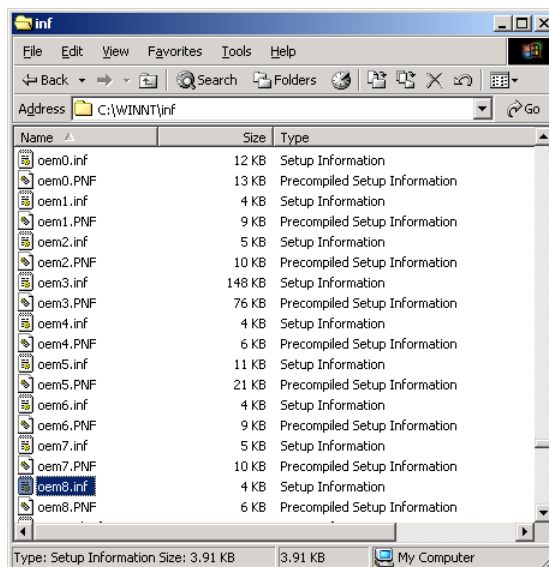
10. Close the **Device Manager**. When a message of restart is prompted, click **No**.
11. Open the **INF** folder under the **WINNT** folder in the **C** drive.
Note: If the INF folder is not found, follow the “**How To Show Hidden Files and Folders**” below and retry it.
12. Open **oem[number].inf** files from the file name ending with the largest number using Notepad, find and delete the file that includes the following description in the second and third lines.
Note: If you cannot see the file extension “.inf”, follow the instructions in the “**How to Show File Extensions**” below to show.

Line 2

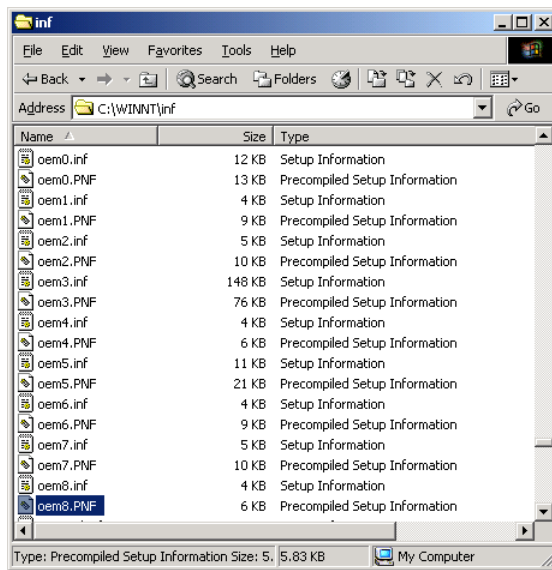
; Hitachi DVDCAM USB Driver Installation File

Line 3

; Support OS : Windows® 2000 Professional and Windows® XP



13. Delete the **oem[number].PNF** file of which name includes the same number as the deleted INF file in Step 12.
Note: If you cannot see the file extension “.PNF”, follow the instructions in the “**How to Show File Extensions**” below to show.



14. Disconnect the DVDCAM from PC and restart Windows.

Windows 98 Second Edition / Me

1. Set the DVDCAM power switch for **Video**, and connect the DVDCAM to PC using a PC connection cable.
2. In **Control Panel**, double-click **System**.
3. Click the **Hardware** tab, and then click the **Device Manager** button.
4. Double-click the **DVD/CD-ROM** drives.
5. Right-click **HITACHI DVD-RAM DZ-MV3**, and then click **Uninstall**. If **HITACHI DVD-RAM DZ-MV3** does not exist, proceed to Step 6.
6. Double-click **Disk drives**.
7. Right-click **HITACHI DVD-RAM DZ-MV3**, and then click **Uninstall**. If **HITACHI DVD-RAM DZ-MV3** does not exist, proceed to Step 8.
8. Double-click **Universal Serial Bus controllers**.
If both of the following items do not exist under **Universal Serial Bus controllers**, proceed to Step 11.
 - Hitachi DVDCAM USB HS Interface
 - USB Mass Storage Device For DVDCAM
9. Right-click **Hitachi DVDCAM USB HS Interface**, and then click **Uninstall**.
10. Click **USB Mass Storage Device For DVDCAM**.
11. Close the **Device Manager**. When a message of restart is prompted, click **No**.
12. Delete the following file.

Windows 98 Second Edition: C:\WINDOWS\INF\OTHER\Hitachi Ltd.DZ3298

Windows Me: C:\WINDOWS\INF\OTHER\Hitachi Ltd.DZ32ME

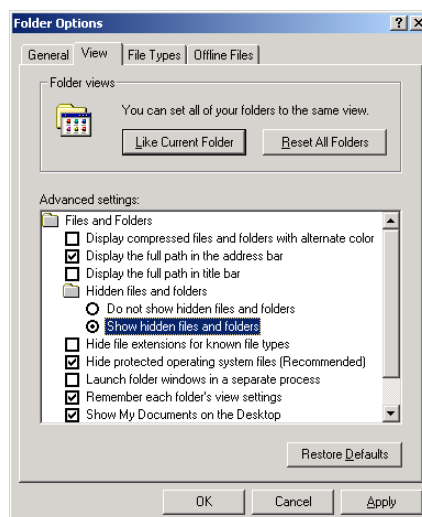
Note If the INF folder is not found, follow the “**How to Show Hidden Files and Folders**” below and retry it.

13. Disconnect the DVDCAM from PC and restart Windows.

How to Show Hidden Files and Folders

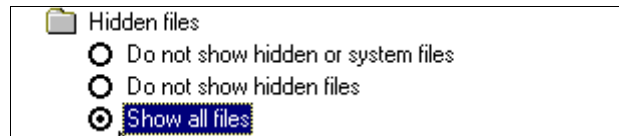
Windows XP / 2000 / Me

1. Open **My Computer**.
2. From the **Tools** menu, click the **Folder Options**, and then click the **View** tab.
3. Select **Show hidden files and folders** and click **OK**.



Windows 98

1. Open **My Computer**.
2. From the **View** menu, click the **Folder Options**, and then click the **View** tab.
3. Under **Hidden files**, select **Show all files** and Click **OK**.



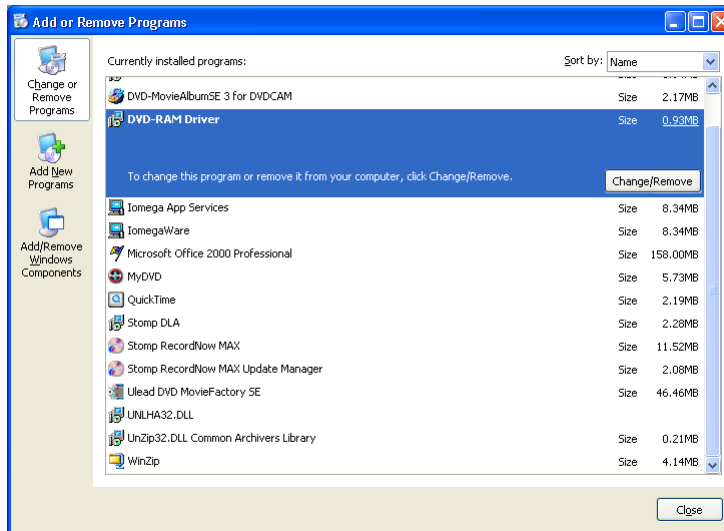
How to Show File Extensions

Windows XP / 2000 / Me

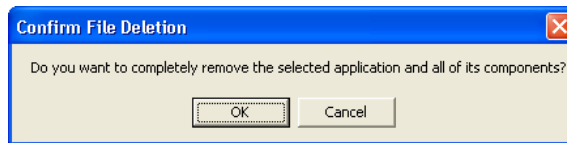
1. Open **My Computer**.
2. From the **Tools** menu, click the **Folder Options**, and then click the **View** tab.
3. Clear the **Hide the extensions for known file types** check box and Click **OK**.

Removing the UDF Driver (DVD-RAM Driver)

1. In **Control Panel**, double-click **Add or Remove Programs**.
2. Click **DVD-RAM Driver**.



3. Click the **Change/Remove** button.
4. In the **Confirm File Deletion** dialog box, click **OK** to remove the UDF drivers.



5. When removing completes, click the **Finish** button and restart Windows.

